



JOB DESCRIPTION

Tourism Ambassador

Reporting to the Economic Development Coordinator, 2 student positions are available. The **Tourism Ambassador(s)** is responsible for the following:

PRIMARY DUTIES

- Greet visitors and provide clear, accurate information on all local areas, and activities.
- Identify information needs in support of visitor requests, and promote tourism products in our community.
- Responsible for the collection of data and charting statistics for Destination BC.
- Carryout transactions, and handle cash.
- Answer phone calls, take messages, and gather information.
- Sanitization, practice keeping a clean and safe workspace for all.
- Restocking brochures, souvenirs, and keeping updated inventories.

ABILITIES

- Ability to work well with others and keep a positive work environment.
- Ability to demonstrate professionalism, enthusiasm, and hospitality.
- Accountability, communication, and time management skills are an asset.
- Class 5 driver's license is preferred.
- Be willing to learn!

EDUCATION/TRAINING

(All training will be provided)

- Destinations BC Visitor Centre Counsellor
- Foundations of Service Quality
- Service For All

This is a temporary full-time position with a work schedule of up to *35-hours per week at \$19.73/hr, 5 days a week* including some evenings and weekends. Tentative dates of work are **June through August, 2024**.

TO APPLY:

Applicants should submit a detailed resume with cover letter that reflects their knowledge, skills, abilities, and enthusiasm relevant to the position. The position will remain open until **the position is filled**.

Drop off in person at the Village of Burns Lake Office 8:00am to 4:00pm Monday-Friday.

By Mail: Village of Burns Lake, PO Box 570, Burns Lake, BC V0J 1E0

By E-Mail: edcoordinator@burnslake.ca **Subject Line:** Tourism Ambassador